

Dear Sir/Madam,

Thank you for choosing to see me for your outpatient consultation. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

Consultation Fee

My fee for initial consultation will not exceed £300 and my fee for a follow-up consultation will not exceed £300 in Central London. This is based on a consultation of 20 to 30 minutes. These estimates are correct as at the date of this letter. Should you cancel your appointment with less than 24 hours notice, a cancellation fee of up to 50% of the appointment charge may be charged.

Following your consultation, you may need certain tests (such as blood tests or imaging, for example, x-ray, MRI scan or CT scan) to help diagnose your condition. If the test is undertaken by the hospital you are seen at, and not by me, the fees for these tests will be determined by the hospital and charged to you or your private medical insurer separately.

If there are any fees which I will charge in relation to any of the tests I advise you have, I will let you know what those will be.

Private Medical Insurance

If you have private medical insurance, please contact your insurer before your consultation to check the terms of your policy particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees.

I am recognised by the private medical insurers listed at the end of this letter.

Please note you are responsible for any fees that are not covered by insurance. Sometimes, you will have to pay a small excess.

Financial Interests

I am legally obliged to tell you if I have any financial interests in the Hospitals or Clinics I see patients at or any equipment there. I can confirm I do not have any such financial interests. Although I am a Director of the “Olympia Clinic” and “The London Clinic of Medicine and Surgery”. I also own shares in Dolor Medical Group, one part of this organisation is “The London Back Pain Clinic”.

Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk.

Confidentiality

Prior, during and after your consultation, you may have to give some confidential information about yourself. Please note any information you give will be held in the strictest of confidence and will be processed accordingly and stored in a secure facility. All data will be processed according to what has been stipulated by the Data Protection Act 1998, the Privacy and Electronic Communications (EC Directive) Regulations 2003, and the General Data Protection Regulation (2016/679).

It will not be passed to any third party and only relevant parts of this will be passed to healthcare professionals to perform relevant tests and treatment which is required to be done.

I look forward to welcoming you to the Hospital/Clinic that I have been organised to see you at.

Yours sincerely,

Mr Ziali Sivardeen
B.Med.Sci BM BS AFRCS FRCS (Tr & Orth)
Consultant Trauma and Orthopaedic Surgeon

I am recognised by the following private medical insurers: Bupa, Aviva, AXA, Cigna, Allianz, Simplyhealth, Vitality, Health-on-line, WPA, Pru-Health, and several others.